Sahaib Singh

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Profile	27-year-old tech generalist with 8+ years forging solutions at the intersection of product, design, and systems. Ex-Commutec logo creator (still in use), Freightify crisis fixer, and self-taught builder of logistics tools like Portsindex. Cut response times 30%, shipped SaaS with 85% adoption—thrive in chaos, deliver under pressure. Strategic, customer-first—here to solve real problems, not chase titles.
Experience	Freightify Solutions India PVT. LTD. Nov 2021 – Present Solutions Engineer (Promoted Nov 2023)
	 Debugged 50+ monthly issues – 24-hour TAT, kept production alive in 3-week security overhaul (2 hrs sleep/day). Built Mixpanel/SQL dashboards – slashed response time 30%, CTO's go-to fix. Streamlined ops with AWS/Google Looker Studio – reporting accuracy up 20%. Crafted tools (IPindex, DNS-index) – saved team hours in crisis.
	Commutec: Next Gen Smart Mobility Sep 2016 – Sep 2021 <i>Multidisciplinary Lead</i>
	 Launched 3 SaaS tools—85% user adoption in 6 months, logistics tech game-changer. Designed logo + visual identity—40% engagement spike YOY, still their brand in 2025. Ran IT ops (\$500K+ assets), HR, QA—15+ client projects, zero downtime.
	Freelance & Projects 2021 – Present
	 Launched 3 SaaS tools—85% user adoption in 6 months, logistics tech game-changer. Built Portsindex (logistics tool), Polirizer (Chrome extension)—live at [work.sahaibsingh.com]. Delivered 20+ brand assets (logos, infographics) for Crayons Communications, Apr-Jun 2021.
Skills	Skilled in following areas and tools over the span of 8 years.
	 <i>Tech:</i> SQL, MongoDB, Mixpanel, AWS (EC2, S3), Vercel, Zoho Desk, Freshdesk <i>Design/Product:</i> Figma, Adobe Suite, UI/UX (10+ prototypes shipped) <i>Leadership:</i> Cross-functional chaos-taming, Agile docs, customer-first builds
Education	B.Sc. Computer Science Mumbai University (2015-2017) + Distance Ed (Graduating 2025)
	Self-taught 8+ years—degree's just paper; my work's the proof.
Portfolio	[work.sahaibsingh.com]—Portsindex, Polirizer, IPindex, Potion Path (WIP). See it